



Chubb's Online Claim Reporting Application

Designed with the user in mind.

Enhanced & Intuitive

Chubb's online claim reporting application delivers a superior web experience that incorporates customer and agent feedback. Application advancements include an intuitive interface and streamlined question logic. With an optional log-in and a "Remember My Information" feature, you have two options to minimize manual data entry.

Customized User Experience | Chubb's online claim reporting is available to business and personal insurance customers as well as Chubb agents. The application identifies your relationship with Chubb and tailors the online experience to your needs.

Reduced Data Entry | A key enhancement to the claim reporting application is the optional log-in. Personal insurance customers who have registered their accounts online and agents or business insurance customers with @chubb IDs will have the option to log-in. Logged in users, with valid policy numbers, will have the ability to pre-populate the form with select policy level information. Unregistered users can check "Remember My Information" prior to submitting a claim to save contact and policy detail for future claim reporting.

No Log-in? No Problem!

Before submitting your first claim, check "Remember My Information" to save contact and policy detail for future claim reporting.

Improved Design and Logic | Chubb's online claim reporting application combines a customer friendly interface with fewer sections and enhanced question logic to deliver you a simple, easy-to-use, online solution.

Comprehensive Claim Review and Confirmation Screens | The at-a-glance review screen provides you with an overview of the claim details prior to submitting your claim. Following submission, the confirmation screen features a new print capability that includes claim detail along with the assigned reference number.

Your confirmation screen will also display Chubb's vendor service offerings. All completed workers compensation claims will have access to Corvel medical providers. Logged-in users that complete a property or auto claim will be able to access Chubb's preferred property and auto providers.